

# ENGINEERED SYSTEMS SOLUTIONS

## Unmatched Credentials

- Over 250+ Systems Installed Globally
- Over 100+ Under Active Management
- 24 x 7 Global Support Model
- ITIL-Compliant Service
- Management Platform
- Named & Dedicated Support Models
- Customer Success Manager
- Comprehensive, Full-Stack Support Services
- Design-Implement-Support Methodology

As converged infrastructure systems, Oracle's Engineered Systems offerings bring together database administration, storage management, network management, and general system administration capabilities in a packaged solution.

Often, companies do not have the appropriate skill set for the implementation, configuration, and operational care of these systems, or those skill sets are distributed across various job roles. Like today's cloud solutions, Oracle Engineered Systems demand a unique role within the organization that brings together multiple skill sets to ensure an available, highly performing, and secure solution to power your business processes and critical workloads.

## Solution Overview

Data Intensity is an award-winning Global Engineered Systems Partner of the Year, holding the Certified Enterprise Installations Standards (EIS) Partner designation as well as Specializations in Exadata, Oracle Database, Oracle VM, Oracle Linux, Oracle Enterprise Manager, and Oracle Cloud Infrastructure. We offer a comprehensive suite of professional and managed services focused on optimizing your investment and ensuring you have a road map for the future. As one of a small handful of global Oracle EIS Partners that are also Oracle Cloud Infrastructure Specialized, we are certified to install and configure Oracle Engineered Systems both on-premises and in the cloud. In addition, Data Intensity offers ongoing managed services to ensure smooth operations, security, performance, scalability, and usability of new functionality.

## Professional Services

As a Platinum Partner with Specializations in all aspects of the Oracle Engineered Systems technology stack, Data Intensity offers a wide range of professional services to ensure the fastest time-to-value and optimal investment protection. Whether you are new to the Engineered Systems platform or currently consuming these potent platforms to power your business, Data Intensity can assist anywhere along the life cycle to deliver on your business outcomes.

- + System Configuration Audits
- + Security Audit & Assessment
- + Precise Architecture Design Services
- + Upgrade & Platform Refresh Services
- + Performance Health Check & Assessment



## Our Approach

The Data Intensity difference provides a methodical approach to understand your unique challenges to deliver a solution defined by your operational parameters and timelines. Data Intensity designs and implements Oracle’s Engineered Systems for customers with the mentality of full life-cycle supportability.

### Our Top Achievements

- Oracle Customer Advisory Board Participant (EBS and Cloud Infrastructure)
- Oracle Platinum Partner
- Oracle MSP Partner
- Oracle Velocity Partner
- Multiple Oracle Database Beta Programs Participant
- Oracle Cloud Infrastructure Partner of the Year
- Global Engineered Systems Partner of the Year
- Oracle Volume Partner of the Year
- Numerous Oracle User Group Awards

#### Upgrade Services

As an authorized Platinum Provider, Data Intensity can perform timely physical upgrades and to ensure the scalability to meet your rigorous business demands. Data Intensity can also provide an assessment for recommendations to right-size existing implementations.

#### Migration Services

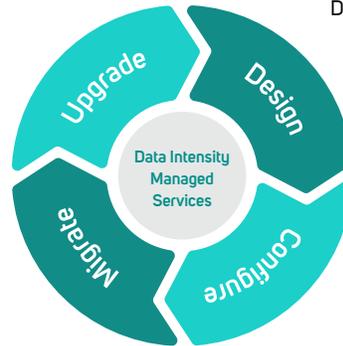
Applying proven migration methodologies and tool sets to migrate applications to on-premises or cloud-based Engineered Systems solutions to ensure smooth cutover with new functionality.

#### Design Services

Mapping your use cases to the Engineered Systems platform. For Oracle software implementations, the design review will cover the nonfunctional areas such as HA, DR, storage, security, backup, and resource management as well as environmental requirements assessment, logistics planning, and performance mapping.

#### Configuration Services

Performing installations, upgrading data center migrations, and cloud migrations, including delivery verification, installation of physical hardware or cloud platform, systems activation, and setup and configurations. Installing and testing Oracle database, middleware, and application software.



## Remote-Managed Engineered Systems

Understanding the unique needs of each customer, Data Intensity tailors the level of remote management services to ensure cost optimization and investment protection. The service can range from just patching the underlying Engineered Systems infrastructure to managing whole applications to disk environment encompassing operating system, database, middleware, and application layers.

- **Remote Monitoring Services:** As a complement to or replacement of the Oracle Platinum services, Data Intensity can augment your staff needs and drive faster time-to-benefit mapped to your business processes
- **Health-Check Services:** Identify critical patch levels, performance metrics, and tuning recommendations
- **Operations Management:** Execute tuning recommendations for optimal performance.
- **Patch Services:** Maintaining the power of the Exastack converged infrastructure requires expertise and knowledge to ensure performance, functionality, and security compliance.

Data Intensity is the largest independent multi-cloud services provider focused on managing mission-critical applications and services in a hybrid cloud world. Our purpose-built solutions and services focus on the life-cycle design, implementation, support, and operation of technologies and platforms that power our customers’ business processes. Customers choose Data Intensity because we allow them to focus on their critical business needs while we focus on their applications and multi-cloud investments.

